

# Chargeback Credit Memo Request Form

Date: 3/5/2019 Chargeback Case #: CB1900577

Credit Memo Amount: \$206.03

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5892809997\_1A-DR5628772993\_1N Cust. PO #: see attached

Check #: 197492 Invoice #: \_\_\_\_\_

AR Ref #: 71015

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery, UPS returned to LDC

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_