

Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900576

Credit Memo Amount: \$163.35

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5877032282_1N-DR5886583853_1N Cust. PO #: see attached

Check #: 197492 Invoice #: _____

AR Ref #: 71015

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____