

Kelly Chen Investigation note 3/11:

Invoice #:7000072765

Shortage reason: We had no cancellations/shortages for DEPT17 -POs enter date 2017/1-12. We should refute the CB.

Invoice # 7000087556

Shortage reason: The majority of shortages were due to actual sales performed better than the initial forecast which were agreed by WMCA and JLA. We can refute the CB because JLA and WMCA are both responsible for the under forecast of the new program. (WMCA CB amount \$16,309.79 / JLA planning investigation CB amount \$16,635.01)

Invoice # 7000096348

Shortage reason: Main reason on shortages was due to Fabric quality issue. Production team should be responsible on the shortages. CB is valid. (WMCA CB amount \$21,211.24 / JLA planning investigation CB amount \$18,175.43)

Invoice # 7000109942

Shortage reason: We had no cancellations/shortages for DEPT17 -POs enter date 2017/12.
We should refute the CB.

Invoice # 7000007465

Shortage reason: The shortages were due to WMCA didn't inform us the promotion event in advance and also, they placed rollout order earlier than committed ship date.
We should refute the CB.

Invoice # 7000017004

Shortage reason: The majority of shortages were due to unexpected promotion. The rest of shortages were due to WM placed PO after the discontinued item running out of inventory. We should refute the CB.

Invoice # 7000003993

Shortage reason: WMCA placed PO after the discontinued items running out of inventory.
We should refute the CB.

Invoice # 7000068464

Shortage reason: The majority of shortages were due to WMCA placed additional qty after we told them that we could not support. We should refute the CB.

Investigation details attached.

Valid: \$21,211.24

Invalid:\$ 40,506.51