

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1900573

Credit Memo Amount: \$7.78

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4624452 Cust. PO #: 1345494

Check #: 1751263 Invoice #: 4624452

AR Ref #: 12139934

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: short payment

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____