

Chargeback Credit Memo Request Form

Date: 3/18/2019 Chargeback Case #: CB1900567

Credit Memo Amount: \$12.40

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 47735074 Cust. PO #: 6704468

Check #: 1751263 Invoice #: 47735074

AR Ref #: 71181

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , most likely we need to validate it

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____