

# Chargeback Credit Memo Request Form

Date: 7/15/2019 Chargeback Case #: CB1900556

Credit Memo Amount: \$136.67

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R297639593SHTG-R728504155SHTG Cust. PO #: 11926898/11926634/11926333

Check #: 197492 Invoice #: \_\_\_\_\_

AR Ref #: 12139770

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Destiny Bishop,Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: Dispute denied, we have no other evidence to re-challenge a shortage

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_