

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900555

Credit Memo Amount: \$121.79

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R141879404SHTG Cust. PO #: 11850777

Check #: 197492 Invoice #: _____

AR Ref #: 12139912

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Susan Zhao

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____