

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900553

Credit Memo Amount: \$300.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 8697858 Cust. PO #: 11926895

Check #: 197492 Invoice #: _____

AR Ref #: 12139777

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Cancellation of a scheduled Transplace release

Investigator: Destiny Bishop,Gary Tam,Joe Lin

Responsible Party: Warehouse-LVM

Note: dispute denied, per Kohl's if we cannot ship due to overflow from carrier we need to notify TMS and also request extension. Apparently we did not request extension so Kohl's refuse to repay.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____