

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900552

Credit Memo Amount: \$522.62

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 28104640SC Cust. PO #: 3PCCN4OD

Check #: 91273161 Invoice #: 28104640

AR Ref #: 70440

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Diana Arellano,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____