

Chargeback Credit Memo Request Form

Date: 3/1/2019 Chargeback Case #: CB1900551

Credit Memo Amount: \$31.50

Customer ID: JCPENNEY01 Customer Name: JCPenney.com

Chargeback Ref #: S48338340 Cust. PO #: 457393138_720

Check #: 2200637 Invoice #: _____

AR Ref #: 71079

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: short pay

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____