

# Chargeback Credit Memo Request Form

Date: 3/11/2019 Chargeback Case #: CB1900549

Credit Memo Amount: \$5.17

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3189198-COMP 3197888-COMP Cust. PO #: 11341772 11448941 11449050 11448930  
11449013 11449

Check #: 2200637 Invoice #: \_\_\_\_\_

AR Ref #: 12139851

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Fill Rate

Detailed Description: Fill Rate - Shortage on Order

Investigator: Ming Chu (Kelly) Chen

Responsible Party: Warehouse-SAV

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_