

# Chargeback Credit Memo Request Form

Date: 3/19/2019 Chargeback Case #: CB1900548

Credit Memo Amount: \$50.85

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4593613-1QVAR 4593692-1QVAR  
4593725-1QVAR Cust. PO #: 11448941 11449016 11449050

Check #: 2200637 Invoice #: \_\_\_\_\_

AR Ref #: 12139851

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_