

# Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1900545

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3187237-COMP Cust. PO #: 6421002R

Check #: 2200637 Invoice #: \_\_\_\_\_

AR Ref #: 12139841

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: over 60 days dispute window, WOD did not complete until 8/6/2019 - last day to dispute was 02/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_