

# Chargeback Credit Memo Request Form

Date: 3/1/2019 Chargeback Case #: CB1900541

Credit Memo Amount: \$72.57

Customer ID: ECHODES Customer Name: The Echo Design Group Inc

Chargeback Ref #: ECHO1008169 Cust. PO #: ECHO1008169

Check #: ACH20190222 Invoice #: \_\_\_\_\_

AR Ref #: 71132

Chargeback Reason: Damaged merchandise

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: BUNCHED BATTING

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: VALID - For credit per licensing terms & agreements between Echo Design and sales (Scott Howard)

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_