

# Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900538

Credit Memo Amount: \$577.01

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27955349SC 28037763SC 28060880SC Cust. PO #: 4PA789RG 24UGIKFW 6DYCTNET

Check #: 90955065 Invoice #: 27955349 28037763 28060880

AR Ref #: 70133

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ss

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_