

Chargeback Credit Memo Request Form

Date: 10/30/2019 Chargeback Case #: CB1900537

Credit Memo Amount: \$1,460.73

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27955352SC 27962372SC 28068402SC Cust. PO #: 3CDY1OWJ 4Z6AZ7RO 4KEV8B7Z

Check #: 90955065 Invoice #: 27955352 27962372 28068402

AR Ref #: 70133

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage Claim for Invoice - 27955352
Shortage Claim for Invoice - 27962372
Shortage Claim for Invoice - 28068402

Investigator: Diana Arellano,Joe Lin,Sydni Kreis

Responsible Party: Warehouse-LVM

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____