

# Chargeback Credit Memo Request Form

Date: 2/26/2019 Chargeback Case #: CB1900525

Credit Memo Amount: \$860.60

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS147751880-CS148093887 Cust. PO #: see attached

Check #: 2045654 Invoice #: \_\_\_\_\_

AR Ref #: 70682

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: dispute denied by Wayfair - Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_