

Chargeback Credit Memo Request Form

Date: 7/15/2019 Chargeback Case #: CB1900519

Credit Memo Amount: \$235.88

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA146303121/CS147321908 Cust. PO #: CA146303121/CS147321908

Check #: 2045654 Invoice #: _____

AR Ref #: 70678

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Woodland

Note: Valid - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____