

Chargeback Credit Memo Request Form

Date: 7/23/2019 Chargeback Case #: CB1900518

Credit Memo Amount: \$886.84

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS145296286-CS147923781 Cust. PO #: see attached

Check #: 2045654 Invoice #: _____

AR Ref #: 70678

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang

Responsible Party: Dot.com-Savannah

Note: valid - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____