

# Chargeback Credit Memo Request Form

Date: 2/25/2019 Chargeback Case #: CB1900507

Credit Memo Amount: \$400.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 241790967 - 243863758 Cust. PO #: See Attachment

Check #: 39253 40969 43564 Invoice #: \_\_\_\_\_

AR Ref #: 70181 70480 70904

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: April Huang, Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_