

Chargeback Credit Memo Request Form

Date: 2/26/2019 Chargeback Case #: CB1900497

Credit Memo Amount: \$249.88

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS147145831/CS109683677/CS109683677/CS142509488 Cust. PO #: CS147145831/CS109683677/CS109683677/CS142509488

Check #: 2036693 Invoice #: _____

AR Ref #: 70533

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____