

# Chargeback Credit Memo Request Form

Date: 7/11/2019 Chargeback Case #: CB1900488

Credit Memo Amount: \$121.94

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS144222574/CS144191082/CS144482857/CS144482857 Cust. PO #: CS144222574/CS144191082/CS144482857/CS144482857

Check #: 2036693 Invoice #: \_\_\_\_\_

AR Ref #: 70529

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Livermore

Note: valid - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_