

Chargeback Credit Memo Request Form

Date: 7/15/2019 Chargeback Case #: CB1900487

Credit Memo Amount: \$667.48

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS145680035-CS145109568 Cust. PO #: see attached

Check #: 2036693 Invoice #: _____

AR Ref #: 70529

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: valid - tracking numbers showed no movement. Customer services have approved the credit, since we can't prove if the package leave the warehouse or not.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____