

# Chargeback Credit Memo Request Form

Date: 2/28/2019 Chargeback Case #: CB1900482

Credit Memo Amount: \$60.50

Customer ID: HSNDS Customer Name: Home Shopping Network (Drop ship)

Chargeback Ref #: DKR1569092906-0 Cust. PO #: 1569092906

Check #: 422116 Invoice #: \_\_\_\_\_

AR Ref #: 70721

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Total Non-Receipt

Investigator: April Huang,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - UPS claim/ No scan.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_