

Chargeback Credit Memo Request Form

Date: 3/31/2019 Chargeback Case #: CB1900476

Credit Memo Amount: \$150.00

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 6216164 Cust. PO #: 6281163

Check #: 1747990 Invoice #: _____

AR Ref #: 12139192

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: EMUL - PO 6281163; 3 HRS DETENTION APPROVED BY MTO APPT 40932319 FB 2018121

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: VALID - SV2 exceeded allotted load time
appointment time 2:30 pm
Arrival time 1:40 pm AND departure time 6:34 pm

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____