

# Chargeback Credit Memo Request Form

Date: 12/11/2019 Chargeback Case #: CB1900474

Credit Memo Amount: \$1,591.48

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4554010 4554263 4554266 Cust. PO #: DT7P8SH DR7J7SZ DR7U5HL

Check #: 622705 Invoice #: 4554010 4554263 4554266

AR Ref #: 12139362

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: ALL SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in Feb 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_