

Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1900473

Credit Memo Amount: \$10.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3171855-COMP Cust. PO #: 36384443

Check #: 2200574 Invoice #: _____

AR Ref #: 12139318

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____