

# Chargeback Credit Memo Request Form

Date: 3/21/2019 Chargeback Case #: CB1900471

Credit Memo Amount: \$2,887.50

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3169983-COMP 3178529-COMP Cust. PO #: \_\_\_\_\_

Check #: 2200574 Invoice #: \_\_\_\_\_

AR Ref #: 12139314

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid GS1-128 labels were not properly applied to the cartons. Labels are to be placed parallel to the carton flaps - correction plan is taken, has reviewed with floor staff again on JCP label requirements.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_