

# Chargeback Credit Memo Request Form

Date: 8/7/2019 Chargeback Case #: CB1900468

Credit Memo Amount: \$60.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3169284-COMP 3177772-COMP Cust. PO #: 06421002R 06447148R 05351192K

Check #: 2200574 Invoice #: \_\_\_\_\_

AR Ref #: 12139302

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship-To Does Not Match 754 Ship-To

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_