

Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1900467

Credit Memo Amount: \$20.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3169285-COMP Cust. PO #: 06421002R

Check #: 2200574 Invoice #: _____

AR Ref #: 12139300

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: ASN Ship Date Greater Than ATS Date

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. EEC shows ship date of 01/07/19. Ready to ship was 01/02/19. Since this occurrence, measures have been implemented to ensure all UPS packages are loaded onto trailer on schedule.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____