

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1900465

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3169696-COMP Cust. PO #: 6421002R

Check #: 2200574 Invoice #: _____

AR Ref #: 12139294

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Designated ship date was 01/02/19, but cartons were not loaded onto UPS trailer until 01/07/19.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____