

# Chargeback Credit Memo Request Form

Date: 2/20/2019 Chargeback Case #: CB1900463

Credit Memo Amount: \$40.36

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10228891 Cust. PO #: 89474915

Check #: 1042671 Invoice #: \_\_\_\_\_

AR Ref #: 70543

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Mis-shipment

Detailed Description: INCORRECT SHIPMENT

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_