

Chargeback Credit Memo Request Form

Date: 2/22/2019 Chargeback Case #: CB1900461

Credit Memo Amount: \$50.00

Customer ID: BBBDROP Customer Name: Bed Bath and Beyond (Drop Ship)

Chargeback Ref #: S47595907 Cust. PO #: DT6B6GG

Check #: 622532 Invoice #: _____

AR Ref #: 70397

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: LGT Division Name: Lighting(80)

Violation Description: Not a Compliance Issue

Detailed Description: price

Investigator: April Huang,Sherry Curry

Responsible Party: Syncsoft Inc.

Note: VALID, Per Hawk, that was an EEC system glitch causing incorrect inv price

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____