

# Chargeback Credit Memo Request Form

Date: 2/19/2019 Chargeback Case #: CB1900451

Credit Memo Amount: \$20.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: 30328772 Cust. PO #: 30328772

Check #: 1021877 Invoice #: \_\_\_\_\_

AR Ref #: 70390

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: LATE RSPNSE

Investigator: April Huang,Sherry Curry

Responsible Party: E-COM

Note: VALID - It is due to late responses to customer service request on PO 30328772.  
\$10 per day.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_