

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900439

Credit Memo Amount: \$308.70

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4556980 4557152 4557292 4557318 Cust. PO #: 4440741

Check #: 1747990 Invoice #: 4556980 4557152 4557292 455731

AR Ref #: 12139166

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____