

# Chargeback Credit Memo Request Form

Date: 4/2/2019 Chargeback Case #: CB1900437

Credit Memo Amount: \$100.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29000397 Cust. PO #: 4440741

Check #: 1747990 Invoice #: 29000397

AR Ref #: 12139162

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM FREIGHT EXPENSE OFFSET  
DM-FREIGHT FEE CHARGE TO VENDOR/MTO

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid - Allotted load time exceeded

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_