

Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1900430

Credit Memo Amount: \$1,555.57

Customer ID: BBBPET Customer Name: Bed Bath & Beyond Pets

Chargeback Ref #: 4512482 4514021 4519958 Cust. PO #: DM3Y7NK DM3Y6YQ DM3Y6RN

Check #: 622529 Invoice #: 4512482 4514021 4519958

AR Ref #: 12139120

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: ALL SHORT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in March 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____