

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1900423

Credit Memo Amount: \$990.00

Customer ID: HOMEGOODS Customer Name: Homegoods Inc.

Chargeback Ref #: CB0000736106 CB0000736107 Cust. PO #: 645736
CB0000736108

Check #: 1865890 Invoice #: _____

AR Ref #: 12139082

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFFERENCE- COST VARIANCE ON STYLE MP10-602

Investigator: Jennifer Tung,Johanna Qin

Responsible Party: US Production

Note: VALID The unit price error. Reason is we only accepted \$36 but didn't accept \$33 they asked for. So our system price is \$36. They sent PO with \$33, there is price error. We will accept it since it is only one order with small amount. No need continue push buyer to verify

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____