

Chargeback Credit Memo Request Form

Date: 11/12/2019 Chargeback Case #: CB1900422

Credit Memo Amount: \$720.00

Customer ID: HOMEGOODS Customer Name: Homegoods Inc.

Chargeback Ref #: CB0000736109 Cust. PO #: 648234

Check #: 1865890 Invoice #: 4561083

AR Ref #: 12139082

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: UNIT DIFFERENCES- MULTIPLE STYLES SHORT SIGNIFICANT UNITS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Disputed in Apr 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____