

# Chargeback Credit Memo Request Form

Date: 11/5/2019 Chargeback Case #: CB1900421

Credit Memo Amount: \$690.00

Customer ID: HOMEGOODS Customer Name: Homegoods Inc.

Chargeback Ref #: CB0000737070 Cust. PO #: 639565

Check #: 1865890 Invoice #: 4529087

AR Ref #: 12139082

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Concealed Shortage/Error

Detailed Description: OVER/SHORT MERCHANDISE

Investigator: Jennifer Tung,Johanna Qin

Responsible Party: China Production

Note: OVER 60 DAYS DISPUTE WINDOW

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_