

# Chargeback Credit Memo Request Form

Date: 10/7/2019 Chargeback Case #: CB1900420

Credit Memo Amount: \$438.48

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4609938 Cust. PO #: 2037887

Check #: 1746670 Invoice #: 4609938

AR Ref #: 12139053

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Shipment Quality Issue

Detailed Description: short payment

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_