

Chargeback Credit Memo Request Form

Date: 9/12/2019 Chargeback Case #: CB1900419

Credit Memo Amount: \$175.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 68215539 23215533 6548162 9020031 Cust. PO #: _____

Check #: 1746670 Invoice #: _____

AR Ref #: 12139031

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Wendy Yang

Responsible Party: Warehouse-WOD

Note: Disputed in Feb 2019 and it has been over 6 months and we did not receive any payback or response from customer. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____