

Chargeback Credit Memo Request Form

Date: 4/10/2019 Chargeback Case #: CB1900411

Credit Memo Amount: \$591.20

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4560511 4560512 4560519 Cust. PO #: 4263193

Check #: 1746670 Invoice #: 4560511 4560512 4560519

AR Ref #: 12139029

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV

Note: valid shortage per SV2, FedEx tracking status is still showing pending and not delivered

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____