

Chargeback Credit Memo Request Form

Date: 2/12/2019 Chargeback Case #: CB1900405

Credit Memo Amount: \$36.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 28473642 Cust. PO #: 4358108

Check #: 1746670 Invoice #: 28473642

AR Ref #: 70169

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ART Division Name: Art(65)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____