

Chargeback Credit Memo Request Form

Date: 2/12/2019 Chargeback Case #: CB1900404

Credit Memo Amount: \$88.20

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 27332548 Cust. PO #: 4354559

Check #: 1746670 Invoice #: 27332548

AR Ref #: 70169

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____