

Chargeback Credit Memo Request Form

Date: 2/12/2019 Chargeback Case #: CB1900403

Credit Memo Amount: \$428.82

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 28375494 28343977 28375454 Cust. PO #: 7246212 5357765 7289387

Check #: 1746670 Invoice #: 28375494 28343977 28375454

AR Ref #: 70169

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Livermore

Note: VALID - customer refused delivery. UPS returned to LDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____