

Chargeback Credit Memo Request Form

Date: 3/7/2019 Chargeback Case #: CB1900402

Credit Memo Amount: \$353.10

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 27961980 28424653 27540895 Cust. PO #: 8180923 2356999 3438227

Check #: 1746670 Invoice #: 27961980 28424653 27540895

AR Ref #: 70169

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR DROPSHIP

Investigator: April Huang,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____