

Chargeback Credit Memo Request Form

Date: 8/6/2019 Chargeback Case #: CB1900395

Credit Memo Amount: \$138.45

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190145767 1190146059 1190146061 Cust. PO #: 0026812903 0026787802 0026812902
1190146058 119014 0026787801 002678

Check #: 527478 Invoice #: _____

AR Ref #: 12138920

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback Validated. Cancel date was 1/12/19, but packages were not loaded onto FedEx Trailer until 1/14/19.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____