

Chargeback Credit Memo Request Form

Date: 2/26/2019 Chargeback Case #: CB1900394

Credit Memo Amount: \$10,094.40

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1181201815 1181200633 Cust. PO #: 0004626501 0004626502

Check #: 527478 Invoice #: _____

AR Ref #: 12138920

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: COST DIFFERENCE

Investigator: Polly Pan,Sophia Zhang

Responsible Party: Overseas Factory

Note: valid per Polly/Sophia:
It is for the order DL-180415, we deducted the selling cost from \$9.00 to \$5.40 as there is quality issue for this order. We will deduct the CB from factory payment with claim# CDL-190010 to reclaim with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____