

Chargeback Credit Memo Request Form

Date: 3/20/2019 Chargeback Case #: CB1900384

Credit Memo Amount: \$338.87

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 27803410PC - 27925555PC Cust. PO #: See Attachment

Check #: 90666804 Invoice #: 27803410 - 27925555

AR Ref #: 69704

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: price error

Investigator: Kaylee Sun,Snowy (Jie) Chen

Responsible Party: US Production

Note: dispute denied - we have no other evidence to re-challenge this since it is from 1/28/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____